INFORMATION FOR PATIENTS ON THE PROCESSING OF PERSONAL DATA (GDPR)

in accordance with Regulation (EU) 2016/679
(General Data Protection Regulation)

I. DATA CONTROLLER

The data controller is:

SPINEZIO s.r.o.

Registered office: **Sokolovská 444/118, Karlín, 186 00 Prague 8**
Company ID (IČO): **07206241**

The controller processes personal data in accordance with Act No. 372/2011 Coll., on Health Services, and related legal regulations on the provision of healthcare services.

This document provides you with information in accordance with Act No. 372/2011 Coll., on Health Services, and regulations on the processing of personal data.

II. PURPOSES OF PROCESSING PERSONAL DATA

We process your personal data for the following purposes:

- providing healthcare services
- billing for provided healthcare services
- accounting for non-billed healthcare services
- keeping records of your health status and for other authorized persons
- organizing the provision of healthcare services (scheduling appointments)
- maintaining records of admissions, discharges and payments, and issuing documents in accordance with legal regulations (tax, accounting)

III. LEGAL BASIS FOR PROCESSING

The legal basis for processing your personal data is:

- fulfilment of our legal obligations (in particular Act No. 372/2011 Coll., on Health Services, and regulations on the provision of healthcare services, Act No. 48/1997 Coll., on public health insurance, Act No. 563/1991 Coll., on accounting, Act No. 586/1992 Coll., on taxes and fees, and Act No. 634/1992 Coll., on consumer protection)
- fulfilment of a contract for the provision of healthcare services, based on which the contract does not need to be in writing

IV. RECIPIENTS OF PERSONAL DATA

Recipients of your personal data may include, apart from the controller, the following: providers of healthcare services, public authorities and persons authorized to access your medical documentation in accordance with Sections 31, 32, 33 and 65 of Act No. 372/2011 Coll.

Your data may also be processed by processors under a contract on processing personal data.

Your personal data are not transferred outside the European Economic Area.

V. RETENTION PERIOD OF PERSONAL DATA

Personal data contained in medical records are processed for the period specified by Act No. 444/2024 Coll., on Medical Documentation.

Other personal data processed for the purposes mentioned in point II are processed for the period set by law or for the period necessary for the purpose for which the data were collected, and thereafter for the statutory period, or as long as the patient remains under our care.

VI. DATA SUBJECT RIGHTS

When processing your personal data, you have the following rights:

- **right of access** – you have the right to obtain information about what data we process about you.
- **right to rectification** – you have the right to request correction of inaccurate data.
- **right to restriction of processing** – in certain cases, you may request restriction of the processing of your data.
- **right to erasure (right to be forgotten)** – you have the right to request deletion of your data if the legal basis for processing no longer exists.
- **right to data portability** – you have the right to receive your data in a structured, commonly used and machine-readable format, or to have them transmitted to another controller.
- **right to object** – you have the right to object to processing of your data, if there is a legal basis for doing so.

The supervisory authority in the Czech Republic is the Office for Personal Data Protection (ÚOOÚ)
Address: Pplk. Sochora 27, 170 00 Prague 7
www.uoou.cz

VII. OBLIGATION TO PROVIDE PERSONAL DATA

Providing your personal data for the purposes of healthcare services is a legal requirement.

Without providing this data, we cannot provide healthcare services.

Providing data for the purposes mentioned in point II is contractual or statutory requirement or is based on your consent.

VIII. RIGHT TO LODGE A COMPLAINT WITH THE SUPERVISORY AUTHORITY

You have the right to lodge a complaint with the supervisory authority if you believe that the processing of your personal data violates applicable legislation.

Before lodging a complaint, we recommend that you first contact us to resolve any issues. A complaint may only be lodged for reasons that infringe your rights or involve the processing of data unlawfully.

WE TAKE THE PROTECTION OF YOUR DATA SERIOUSLY
We process your personal data securely, lawfully and transparently.